



CYCLES OF GOODNESS.

Beacon Laundry Adelaide
FY25 Impact Report



ABOUT US.

Beacon Laundry Adelaide is a commercial laundry, but not as you know it. We primarily exist to create real jobs for people who've had fewer opportunities.

In FY25, we began our shift from a supported employment workplace to a jobs-focused social enterprise, backed by Bedford Group and White Box Enterprises. At the core of this transition is a simple belief that every person deserves fair pay, meaningful employment, and the chance to be seen.

People with disability have always been central to our work. Over the last 12 months, we've expanded our reach to support others who've also experienced barriers to work - including new migrants and those who've experienced long-term unemployment.

When people are seen and their potential is nurtured in the workplace, they shine. That's what we're all about at Beacon Adelaide.

ACKNOWLEDGEMENT OF COUNTRY

We acknowledge the Kaurna people, the Traditional Custodians of the lands on which we live and work in Adelaide. We pay our respects to their Elders past and present, and honour the ancestors of the local country and their connection to land, sea and community.



TRANSITIONING FOR GOOD.

In our first 12 months as Beacon Adelaide, I'm incredibly proud of what we've achieved. Across the organisation, there has been a significant shift in mindset, in purpose, and in the way we support our people.

This laundry has operated for close to 10 years, and now under Bedford Group's ownership and as part of the Beacon network, we've crystalised our focus on inclusive employment. Together, we're building a workplace that puts people and their potential first. That's what the Beacon model is about.

Beacon Adelaide is one of two laundries in the Beacon family. Our sister site in Bangalow, NSW, has been a valued partner throughout our transition. I want to acknowledge their collaboration and encouragement as we've navigated this change together. Our connection is built on a shared vision - creating meaningful employment opportunities and helping more people thrive through work.

We've made great progress in transitioning from a supported employment workplace to a jobs-focused social enterprise. This is about much more than structure - it's about creating a workplace where individual strengths are recognised, and where people are supported to move forward on their own terms into more meaningful employment. made in FY25.

Five team members with disability are now participating in our open employment work trial - a significant milestone in their journey, and in ours.

We've created 33 new jobs for people who've faced challenges accessing employment - including new migrants and those who've experienced long-term unemployment. As we look ahead, our focus is on building an inclusive and sustainable workplace that provides opportunities for people from all backgrounds to thrive.

In the background, the work hasn't stopped. This year, the team processed 4,353 tonnes of laundry and delivered over 4 million units of linen. We also welcomed 16 new customers. This growth is proof that business and purpose can go hand in hand.

Thank you to every person who has contributed this year - it takes a village and we're so glad you're part of ours. Whether you're an employee, customer, local advocate or supporting a team member who is with us, it all counts.

Positive change takes time. I'm really proud of the progress we've made.

Nils Wartemann

General Manager, Beacon Laundry Adelaide

Creating sheet loads of good.



OUR IMPACT IN FY25.

92 People in our total workforce

33 New jobs for people with barriers to work

5 Individuals participating in our open employment trial

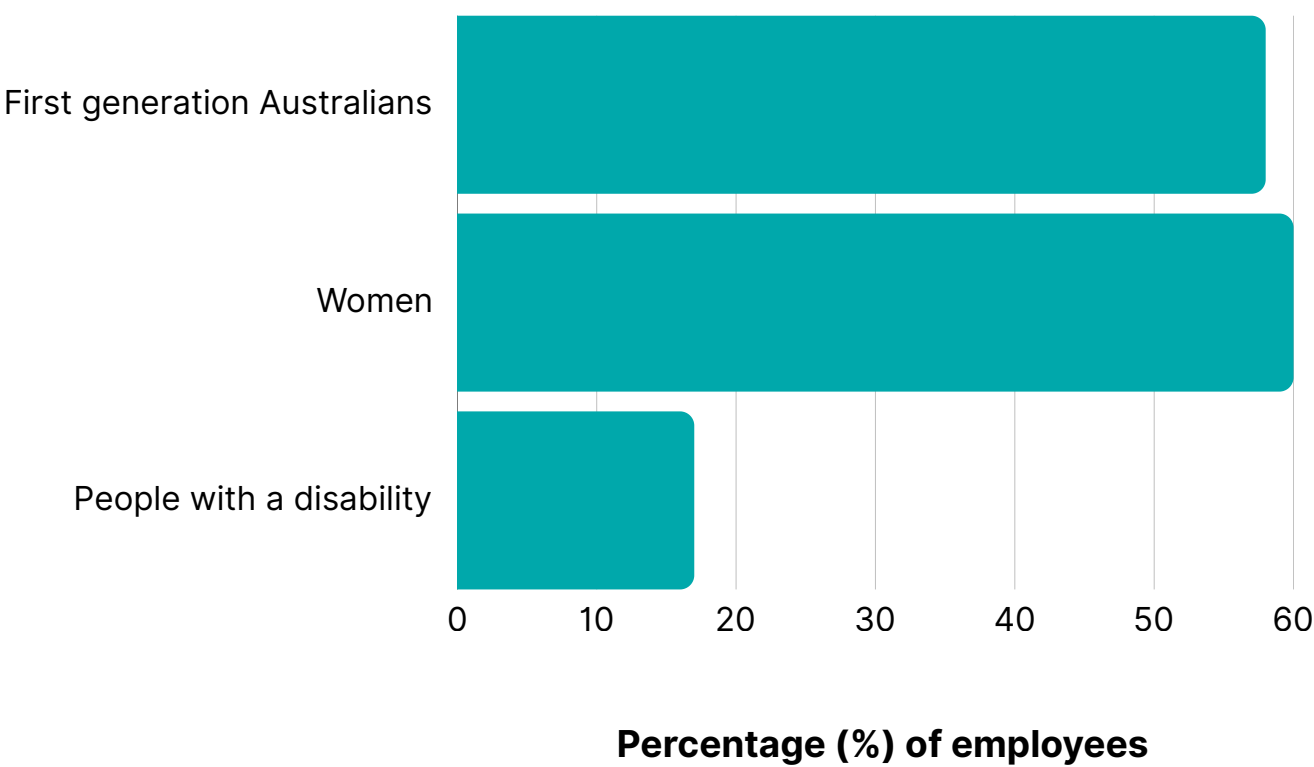
1,390 Hours invested in training and upskilling our team

16 New customers onboarded

Sheet loads of diversity is what makes us great.

We're big on diversity at Beacon Adelaide. We're proud to be a workplace where different abilities, backgrounds, and experiences aren't just welcomed - they're celebrated.

19 COUNTRIES
ARE REPRESENTED
ACROSS OUR TEAM.



JIM'S STORY: IN THE DRIVER'S SEAT OF HIS EMPLOYMENT JOURNEY.

Central to Beacon Adelaide's transformation is an open employment transition program designed to support people with disability into more independent and meaningful roles in the organisation.

After five years in supported employment, Jim has successfully transitioned to open employment and is now thriving in his new role as a delivery driver at Beacon Adelaide.

His transition was made possible through Beacon's open employment transition program, led by People and Pathways Manager Valerie Deneen.

The program supports employees with intellectual disabilities through a structured, individualised process including trial shifts, hands-on training, mentoring, and workplace assessments.

"Valerie really helped me make the change," says Jim. "And Paul supported me with the driving training. My parents and support staff also encouraged me."

As part of his transition, Jim learned how to plan efficient delivery routes, communicate professionally with customers, and take more initiative at work. He now delivers linen to hospitals and aged care facilities across Adelaide.

"My mental health has really improved since becoming a driver. I'm proud of what I can do now."

Beacon hopes to replicate Jim's success with others in the program - five supported employees are currently going through it, with Jim being the first to complete the full transition. His message to others:

"I'd say to anyone thinking about making the move: give it a try. You get support all the way, and if you stick with the training, you'll love it."



DIALING UP OUR SUPPORT.

A key focus at Beacon Adelaide has been strengthening our employee support model for people with disability. Our aim has been to build a pathways program that supports individuals to move toward open employment, with the right structures in place to grow their skills, confidence and long-term opportunities.

At the heart of this is a dedicated People and Pathways team who provides hands-on, person-centred support every step of the way. From side-by-side guidance on the job to regular one-on-one check-ins, the team works closely with each individual to understand their personal goals and help navigate any barriers.

While our roots are in disability employment, this year we broadened our support model to also recognise (and celebrate) the diversity of our entire workforce and the complex challenges some people face. Whether is language barriers, health or housing support, we're building a workplace where more people are seen and supported to be their best selves.

1390 Hours of training and upskilling undertaken by the team.

5 Employees currently participating in our bespoke open employment trial.

124 **Toolboxes** - the team comes together to check-in. These are a mix of wellbeing, workplace health and safety, and operations focused sessions.



MARIETTE'S STORY: PROGRESS AT HER PACE.

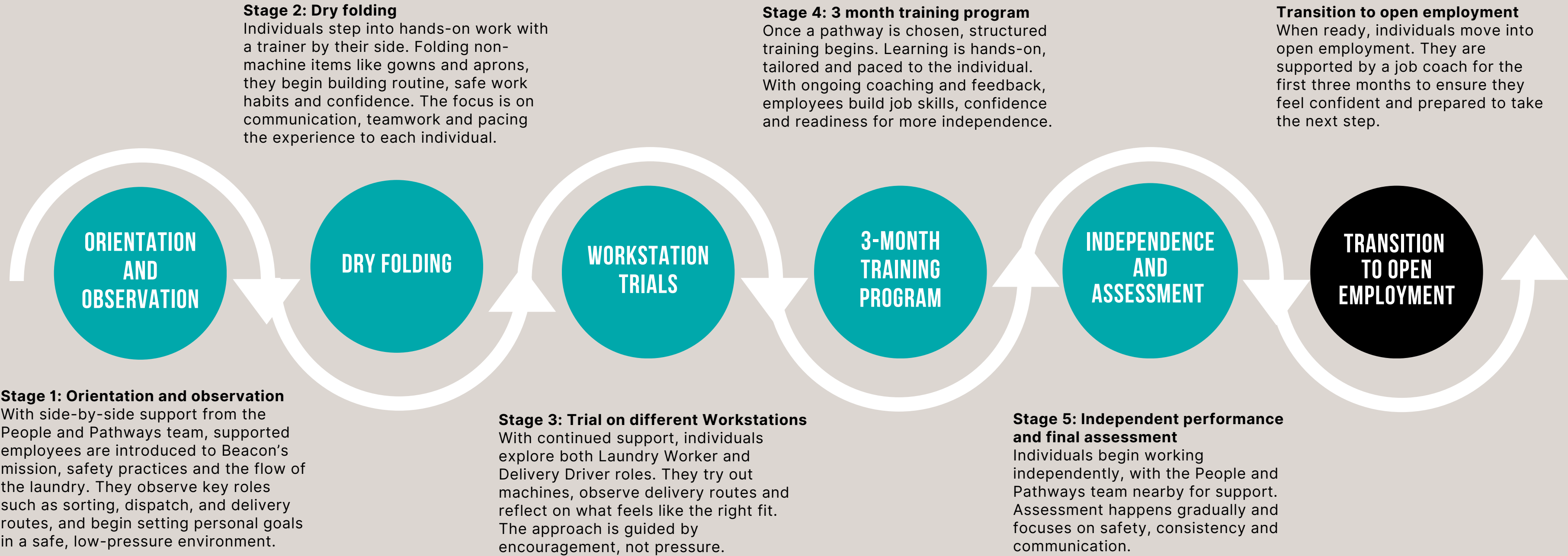
Despite the positive benefits, change can be a little confronting – so our transition process at Beacon is gentle and set at the pace of the employee.

Mariette (who has a love for dancing!) has been with the laundry for six years. Over the last six months, with the support of Beacon's People and Pathways team, she has been trying new work stations for the first time, like the ironer and the towel folder, to build her confidence and skills.

These are small but significant steps for Mariette - she's making great progress and is excited about the whole experience.



OUR OPEN EMPLOYMENT TRANSITION MODEL.



DALE'S STORY: "IT MAKES ME PROUD"

Dale's work shirt means more to him than just a uniform, "It makes me proud to wear the Beacon shirt," he says. "It makes me feel great about things, like we're doing a good job."

For 13 years, Dale has been part of team at the Adelaide laundry. What started as a two-day work experience placement has grown into full-time employment, and a deep sense of identity.

"I've been here for 13 years and it's been very good and I love it," Dale says. "It's a place that people with special needs and disabilities work."

His duties have varied over the years from working on large washing machines to the sorting line working side-by-side with his coworkers. Dale has developed both technical skill and quiet leadership.

"I know a lot of the system because I've been here so long," he says. "People look up to me to make sure everything's running well. I stay on track and do everything I'm asked to do."

When the laundry changed hands to Bedford and relaunched as Beacon Adelaide, Dale noticed the change.

"Everyone here is happier. It feels like we're being looked after," he says. "The managers come up and check in. I feel like I'm getting involved more."

For Dale, it's not just about the work. It's the people.

"I love helping people with a disability. It's one of my biggest goals to help anyone with a disability - in the community or at Bedford."

Now Dale's focused on his next goal: open employment. He is one of the first five individuals to participate in the transition trial. "I think I deserve it, because I do a good job. I put the effort in."

"I'm passionate about Beacon," he adds. "I want to be an ambassador. And I want people to know this is a really great place."



A HUGE THANKS TO OUR CUSTOMERS.

We'd like to acknowledge and thank our customers. Your decision to choose us over others has enormous ripples.

We're incredibly grateful for your business, and your support. Together we're demonstrating that business and purpose can go hand in hand.

16 New customers

176 Total customers

4M+ Units of laundry delivered





STAY IN TOUCH.

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